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KTL is the working arm for our client base in the telecommunication and power sectors, in connecting people to the services they need for everyday life. KTL are committed to 'Creating the right solution to keep you and communities connected'.

In order for KTL to achieve this, we endeavour to go beyond the minimum requirements set-out to KTL from client, design, industry and legislation requirements. All of which KTL shall at all times remain complaint to. To support this process, KTL have embraced ISO principles of *Plan, Do, Check & Act* as part of its our commitment to continual improvement.

KTL framework for achieving is Health & Safety, Environmental and Quality objectives are as detailed.

- KTL shall take all opportunities afforded to the organisation, through design, build and operational control to identify hazards in order to reduce risk and improve performance.
- KTL is committed to providing a safe working environment to ensure that people return home safe. This
 commitment is not limited to physical health and includes a commitment to supporting people's mental
 well-being.
- KTL shall endeavour to maintain the quality ethos of 'Right 1st Time' and shall identify opportunities for improvement where this is not achieved.
- KTL maintains an annual continuous improvement program searching for innovating and process improvement in order to reduce risk, improve quality outputs, meet interest parties' expectations and reduce the environmental impact from our operations.
- KTL is an organisation which believes that we are only as good as our people. With this in consideration KTL shall maintain two-way engagement across all levels of the organisation, via communication seminars, surveys, safety observation reporting and engagement forums.
- KTL is committed to mitigating the impact on the environment from KTL operational activities. This
 commitment ensures that environmental factors from spill or pollution control, protection of wildlife and
 wildlife habitats, our direct and indirect carbon emissions are taken into consideration. KTL shall take into
 account these factors across all departments of the business, from operational control, design and into
 build.
- KTL holds the value of shared responsibility and accountability all levels. We expect not only the senior leadership to demonstrate the values of the organisation but all those working for KTL. This overt demonstration of shared values shall ensure that the foundations of a positive culture are set.
- KTL as an organisation is inclusive and diverse something which it is proud of. KTL is committed to being
 inclusive and diverse ensuring that those who work for the organisation are supported and respected. KTL is
 more than just an organisation who delivers service connection, it is an organisation who is proud to support
 causes which are important to our people and communities.

Alan Hanamy

Chief Executive Officer

07/06/2021